

MOHAWK WARRANTIES

EFFECTIVE DATE: 03/26/2024*

READ THIS WARRANTY IN ITS ENTIRETY

GENERAL WARRANTY INFORMATION:

MOHAWK'S OBLIGATION UNDER THIS WARRANTY IS LIMITED TO REPAIRING OR REPLACING ANY PART OR PARTS RETURNED TO THIS FACTORY, TRANSPORTATION CHARGES PREPAID BY CUSTOMER WITH AUTHORIZED RETURN (RGA), WHICH PROVE UPON INSPECTION TO BE DEFECTIVE AND WHICH HAVE NOT BEEN MISUSED. DAMAGE OR FAILURE TO ANY PART DUE TO FREIGHT DAMAGE OR LACK OF REQUIRED REGULAR DOCUMENTED MAINTENANCE IS NOT COVERED UNDER THIS WARRANTY. ALL WARRANTY CLAIMS MUST BE PERFORMED IN ACCORDANCE TO MOHAWK'S WARRANTY PARTS RETURN POLICY (CONTACT MOHAWK'S SERVICE DEPARTMENT FOR MORE INFORMATION).

THIS WARRANTY DOES NOT COVER MIS-DIAGNOSING OF UNIT OR PARTS RETURNED THAT ARE NON-DEFECTIVE. THIS WARRANTY DOES NOT COVER ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES INCLUDING, BUT NOT LIMITED TO, LOST REVENUES OR BUSINESS HARM. THIS EQUIPMENT HAS BEEN DESIGNED FOR USE IN NORMAL VEHICLE MAINTENANCE APPLICATIONS. A SPECIFIC INDIVIDUAL WARRANTY MUST BE ISSUED FOR UNITS THAT DEVIATE FROM INTENDED USAGE, SUCH AS HIGH CYCLE USAGE IN INDUSTRIAL APPLICATIONS, OR USAGE IN EXTREMELY ABUSIVE ENVIRONMENTS. MOHAWK RESERVES THE RIGHT TO DECLINE RESPONSIBILITY WHEN REPAIRS OR MODIFICATIONS HAVE BEEN MADE OR ATTEMPTED BY OTHERS WITHOUT WRITTEN AUTHORIZATION FROM MOHAWK LIFTS LLC.. THIS WARRANTY DOES NOT COVER LABOR OR TRANSPORTATION. THIS WARRANTY DOES NOT COVER DOWNTIME EXPENSES INCURRED WHEN UNIT IS IN REPAIR. **THE LIFT MUST BE REGISTERED WITHIN 30 DAYS OF INSTALLATION BY MAILING SUPPLIED WARRANTY REGISTRATION CARD TO MOHAWK AND MUST BE SIGNED BY A LICENSED ELECTRICIAN.** THE MODEL NUMBER AND SERIAL NUMBER OF THE EQUIPMENT MUST BE FURNISHED WITH ALL WARRANTY CLAIMS. THIS WARRANTY STATEMENT CONTAINS THE ENTIRE AGREEMENT BETWEEN MOHAWK LIFTS LLC. AND THE PURCHASER UNLESS OTHERWISE SPECIFICALLY EXPRESSED IN WRITING. THIS NON-TRANSFERABLE WARRANTY APPLIES TO THE ORIGINAL PURCHASER ONLY.

THIS WARRANTY DOES NOT COVER NORMAL SURFACE WEAR ITEMS, ITEMS SUBJECT TO ABRASION, OR ITEMS USED IN A CORROSIVE ENVIRONMENT. SOME ITEMS ON LIFT ARE SUBJECT TO NORMAL "WEAR AND TEAR" AND ARE NOT COVERED UNDER THIS WARRANTY.

STRUCTURAL AND MECHANICAL COMPONENTS (ALL LIFTS):

STRUCTURAL AND MECHANICAL COMPONENTS OF THIS UNIT ARE GUARANTEED FOR THE BELOW STATED TIME FRAME, SPECIFIC TO MODEL LISTED, FROM THE DATE OF SHIPMENT FROM FACTORY, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN LIFT IS INSTALLED AND USED ACCORDING TO SPECIFICATIONS.

25-YEARS STRUCTURAL / 10 YEARS MECHANICAL: TWO-POST MODELS A-7, SYSTEM IA-10, LC-12, LMF-12, TP-16, TP-18, TP-20, ML-220, TP-26, TP-30, LTX, MHX. STRUCTURAL ITEMS COVERED INCLUDE LEG, CARRIAGE, SWING ARM AND SLIDER WELDMENTS (EXCLUDING NORMAL WEAR AREAS AS STATED ABOVE). MECHANICAL ITEMS COVERED INCLUDE ROLLER BEARINGS AND LIFTING CHAIN.

3-YEAR: MODELS TR-19, TR-25, FL-25, TR-30, TR-33, TR-35, TR-50, TR-75, TR-110, TR-120, MP-000, 500, 600 & 700 Series

2-YEAR: MODELS PARALLELOGRAM AND VERTICAL RISE SERIES LIFTS

1-YEAR: MODELS, TD-1000, TD-2000, CT-1000, USL-6000.

POWER UNIT (ALL LIFTS):

ALL POWER UNIT COMPONENTS (MOTOR, PUMP AND RESERVOIR) ARE GUARANTEED FOR TWO YEARS FOR PARTS, FROM THE DATE OF SHIPMENT FROM FACTORY, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN THE LIFT IS INSTALLED, WIRED BY A LICENSED ELECTRICIAN AND USED ACCORDING TO SPECIFICATIONS.

ELECTRICAL COMPONENTS (ALL LIFTS):

ALL ELECTRICAL COMPONENTS (EXCLUDING MOTOR) ARE GUARANTEED FOR ONE YEAR FOR PARTS, FROM THE DATE OF SHIPMENT FROM FACTORY, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN THE LIFT IS INSTALLED AND USED ACCORDING TO SPECIFICATIONS. SEE WARRANTY EXCEPTIONS SECTION FOR BATTERIES.

PNEUMATIC-AIR COMPONENTS (ALL LIFTS):

ALL PNEUMATIC (AIR) COMPONENTS (I.E. AIR CYLINDERS AND POPPET AIR VALVES) ARE GUARANTEED FOR ONE YEAR FOR PARTS, FROM THE DATE OF SHIPMENT FROM FACTORY, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN THE LIFT IS INSTALLED AND USED ACCORDING TO SPECIFICATIONS. COMPONENTS IN A PNEUMATIC SYSTEM THAT ARE NOT PROPERLY REGULATED, LUBRICATED AND CONDITIONED WITH AN AIR DRYING SYSTEM ARE NOT COVERED UNDER WARRANTY.

HYDRAULIC COMPONENTS (ALL LIFTS):

EXCLUDING CYLINDERS AND PUMPS (COVERED IN OTHER SECTIONS), ALL HYDRAULIC COMPONENTS (I.E. VALVES AND FITTINGS) ARE GUARANTEED FOR ONE YEAR FOR PARTS, FROM THE DATE OF SHIPMENT FROM FACTORY, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN THE LIFT IS INSTALLED AND USED ACCORDING TO SPECIFICATIONS.

HYDRAULIC CYLINDERS (MODEL SPECIFIC LIFTS):

THE FOLLOWING MODELS ARE GUARANTEED FOR 5 YEARS (PARTS ONLY), FROM DATE OF SHIPMENT FROM FACTORY, FOR HYDRAULIC CYLINDERS, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN THE LIFT IS INSTALLED AND USED ACCORDING TO SPECIFICATIONS: TWO-POST MODELS A-7, SYSTEM IA-10, LC-12, LMF-12, TP-16, TP-18, TP-20, TP-26, TP-30.

ALL OTHER MODELS ARE GUARANTEED FOR TWO YEARS (PARTS ONLY), FROM THE DATE OF SHIPMENT FROM FACTORY, FOR HYDRAULIC CYLINDERS, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN THE LIFT IS INSTALLED AND USED ACCORDING TO SPECIFICATIONS (EXCLUDING USL-6000, WHICH IS ONE YEAR).

THE “*EXTENDED LIFETIME CYLINDER SEAL WARRANTY*” (BELOW) IS APPLICABLE TO THE FOLLOWING MOHAWK LIFTS ONLY: TWO-POST MODELS A-7, SYSTEM IA-10, LC-12, LMF-12, TP-16, TP-18, TP-20, TP-26, TP-30, LTX, MHX. SEE MOHAWK’S “*EXTENDED LIFETIME CYLINDER SEAL WARRANTY*” FOR SPECIFIC WARRANTY PROVISIONS FOR HYDRAULIC CYLINDERS.

THE “*EXTENDED LIFETIME CYLINDER SEAL WARRANTY*” IS AS FOLLOWS:

AS THE ORIGINAL PURCHASER OF A MOHAWK LIFT MANUFACTURED BY MOHAWK LIFTS, LLC. YOU ARE ENTITLED TO AN EXTENDED CYLINDER SEAL WARRANTY.

MOHAWK’S OBLIGATION UNDER THIS WARRANTY IS LIMITED TO SUPPLYING MODEL SPECIFIC CYLINDER SEALS. THE CUSTOMER IS RESPONSIBLE FOR SHIPPING AND HANDLING OF THE SEALS. MOHAWK IS NOT RESPONSIBLE/LIABLE FOR THE REBUILD OF CYLINDERS BY OTHERS. THIS WARRANTY IS NON-TRANSFERABLE AND RUNS TO THE ORIGINAL PURCHASER ONLY.

STANDARD OPTIONS (ALL LIFTS):

ALL STANDARD OPTIONS OF THIS UNIT ARE GUARANTEED FOR ONE YEAR FOR PARTS, FROM THE DATE OF SHIPMENT FROM FACTORY, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN LIFT IS INSTALLED AND USED ACCORDING TO SPECIFICATIONS.

LIFTPOINT MODELS: LTX & MHX OPTIONS ARE GUARANTEED FOR THREE YEARS FOR PARTS, FROM THE DATE OF SHIPMENT FROM FACTORY, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN LIFT IS INSTALLED AND USED ACCORDING TO SPECIFICATIONS.

800 SERIES MOBILE COLUMNS: MP-800 SERIES LIFT AND LIFT OPTIONS ARE GUARANTEED FOR ONE YEAR FOR PARTS, FROM THE DATE OF SHIPMENT FROM FACTORY, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN LIFT IS INSTALLED AND USED ACCORDING TO SPECIFICATIONS.

CUSTOM LIFTS AND CUSTOM OPTIONS:

ALL “CUSTOM” LIFTS AND/OR “CUSTOM” OPTIONS ARE GUARANTEED FOR ONE YEAR FOR PARTS, FROM THE DATE OF SHIPMENT FROM FACTORY, AGAINST DEFECTS IN WORKMANSHIP AND/OR MATERIALS WHEN LIFT IS INSTALLED AND USED ACCORDING TO SPECIFICATIONS.

WARRANTY EXCEPTIONS (ALL LIFTS):

ADJUSTMENTS: THIS WARRANTY DOES NOT COVER CASUAL AND ROUTINE ADJUSTMENTS SUCH AS, BUT NOT LIMITED TO: FITTINGS, SENSORS AND SWITCHES, ANCHOR BOLT RE-TIGHTENING, OR ANY SHIMMING OR ADJUSTMENTS REQUIRED DURING A PROPER AND PROFESSIONAL INSTALLATION BY A QUALIFIED INSTALLER.

MAINTENANCE AND INSPECTIONS: IF THIS UNIT IS NOT MAINTAINED AND INSPECTED IN ACCORDANCE TO THE RELEVANT SECTIONS IN THE USERS MANUAL FOR THIS SPECIFIC MODEL, WARRANTY IS VOID. OSHA, ANSI AND MOHAWK REQUIRE THAT RECORDS MUST BE MAINTAINED TO PROVE THAT INSPECTIONS AND MAINTENANCE OF THIS UNIT HAVE BEEN ROUTINELY PERFORMED BY QUALIFIED INDIVIDUALS.

ABUSE: IF THIS UNIT IS FOUND TO BE OVERLOADED (PURPOSELY OR UNKNOWINGLY), USED IN A SITUATION BEYOND ITS INTENDED FUNCTION, NOT MAINTAINED & INSPECTED REGULARLY, USED IN AN ABUSIVE ENVIRONMENT OR BEYOND NORMAL SHOP USAGE, THIS WARRANTY IS VOID IN ITS ENTIRETY.

NON-EXISTENT PROBLEMS: FOR SERVICE VISITS, PART REPLACEMENTS, LABOR, ETC. FOR PARTS FOUND TO BE NON-DEFECTIVE, OR FOR A UNIT DIS-FUNCTION THAT DOES NOT EXIST, IT IS THE LIFT OWNER THAT REQUESTED THE SERVICE VISIT WHO BEARS THE RESPONSIBILITY OF ALL RELATED EXPENSES.

BATTERIES: ALL BATTERIES CARRY THE BATTERY MANUFACTURER'S WARRANTY. MAINTENANCE REQUIREMENTS AND ABUSE PROVISIONS ARE AS STATED BY THE BATTERY MANUFACTURER. REFER TO BATTERY MANUFACTURER'S WARRANTY.

SPECIAL/MODIFIED INSTALLATIONS: THIS WARRANTY DOES NOT COVER "NON-TRADITIONAL" INSTALLATIONS. INSTALLATIONS ARE TO BE DONE ACCORDING TO SPECIFICATIONS, OR THE WARRANTY IS VOID.

WEARABLE COMPONENTS: SOME ITEMS ON LIFTS ARE SUBJECT TO NORMAL "WEAR AND TEAR" AND ARE NOT COVERED UNDER THIS WARRANTY.

NON-VEHICLE / RE-PURPOSED LIFTS: THIS WARRANTY DOES NOT COVER LIFTS THAT ARE "RE-PURPOSED" TO RAISE AND LOWER EQUIPMENT THAT ARE NOT CONSIDERED VEHICLES.

* THIS WARRANTY SUPERSEDES ALL OTHER WARRANTY POLICIES PREVIOUSLY STATED AND IN ALL OTHER MOHAWK PRODUCT SPECIFIC LITERATURE (MANUALS, BROCHURES, ETC.).